Our Commitment: Fixed Income Academy is committed to protecting the privacy and security of the users of our sites. Your privacy is important to us and we go to great lengths to keep your personal information secure. Please read this policy carefully and in conjunction with the general terms of use dated June 1, 2017.

This privacy policy will advise you about our guidelines concerning the use of your personal information, including, without limitation, the reasonable efforts we make to protect your personal information in accord with these guidelines, and about what choices you have concerning our use of such information. We may need to change this policy from time to time in order to address new issues and reflect changes on our sites. We will post those changes here so that you will always know our policies regarding what information we gather, how we might use that information and whether we will disclose that information to anyone. Please refer back to this policy regularly.

What We Know About You: Our site and the sites of our affiliates and partners collect information about you, including your email and IP addresses. In addition, information you agree to provide us, such as your name, address, telephone number, job title, employer is collected when you request information or register in one of our online or live programs.

Protecting children’s privacy is important to us. For that reason, we do not collect or maintain information on our Web Site from those we know are under the age of 13, nor is any part of our Web Site targeted to attract anyone under 13. We request that all visitors to our Web Site who are under 13 not disclose or provide any personally identifiable information. If we discover that a child under 13 has provided us with personally identifiable information, we will delete that child’s personally identifiable information from our records.

How We Use Your Information: We compile, use and may share non-personally identifiable information to administer, support, promote and improve our services; as well as to detect and prevent faults, breaches of our network security, the law or our contract terms. We will also use the information to assess what products and services may be of interest to current and prospective users to improve our sales and marketing efforts.

We may provide access to your personally identifiable information, when legally required to do so, to co-operate with police investigations or other legal proceedings; to protect against misuse or unauthorized use of this Web Site; to
limit our legal liability and protect our rights; or to protect the rights and safety of visitors to this Web Site or the public. In those instances, the information is provided only for those limited purposes.

**Information will share with certain parties:** If you are enrolled in one of our programs and your license was purchased or sponsored on your behalf by an employer or third-party organization; as part of a multi-user license agreement; or as part of a partner trade association certification program (i.e., CGIP or CCMT) we may share your information, including data related to your progress in the program, with the organization that purchased the license or supports your progress in the program.

**Additional information we will share publicly:** If you have met the requirements and applied for the Certified Fixed Income Practitioner (CFIP) designation, we may post your name and current standing (active or inactive) in our effort to promote the status of CFIP designation holders.

Otherwise, we do not sell our mailing lists and we will not share your personally identifiable information in ways unrelated to those described above. Should we wish to do so in the future we will provide you with an opportunity to opt out of such use or prohibit such uses altogether.

**Safe Transactions:** When collecting your credit card to pay for products or services, Fixed Income Academy and/or its service providers facilitating such transactions agree to abide by the Payment Card Industry Data Security Standards (PCI DSS) to process all transactions.

**Data Security:** We take reasonable steps to maintain the security of the personally identifiable information that we collect, including using secure passwords for access and limiting the number of people who have physical access to our database servers. We use industry standard encryption methods when required and whenever possible. However, no data transmission over the Internet can be guaranteed to be completely safe. Accordingly, we cannot ensure or warrant the security of any information that you transmit to us, so you do so at your own risk.

**Cookies / Web Server Logs:** Similar to other commercial Web sites, this Web Site utilizes standard technology called “cookies” and Web server logs to collect information about how the Web Site is used. Cookies are a feature of Web browser software that allows Web servers to recognize the computer used to access a Web Site. Cookies are small pieces of data that are stored by a user’s Web browser on the user’s hard drive. Information gathered through cookies and Web server logs may include the date and time of visits, the pages viewed, time spent at this Web Site, and the Web Sites visited just before and just after this
Web Site. This information is collected on an aggregate basis. None of this information is associated with you as an individual.

You can, of course, disable cookies on your computer by indicating this in the preferences or options menus in your browser. However, it is possible that some parts of our Web Site will not operate correctly if you disable cookies. You should consult with your browser’s provider/manufacturer if you have any questions regarding disabling cookies.

Some of Fixed Income Academy’s third party content providers also may place a cookie on the user’s computer. If a user chooses to monitor or restrict cookies that are placed on his/her computer, the user can determine the Web site that is attempting to place a cookie. Content providers control cookies and users should refer to that provider’s privacy policy for further information regarding its use of cookies.

Consent to Transfer: Please be aware that Fixed Income Academy may develop a global audience and subsequently may transfer your personal information to countries that may not guarantee the same level of protection for personal information as the one in which you reside. We are taking appropriate steps to provide an adequate level of protection to your personal information and process your personal information will be processed in accordance with the provisions of this Privacy Policy. By using our Web Site, participating in any of our services and/or providing us with your information, you consent to this transfer.

Partners and Affiliates: Fixed Income Academy delivers its coursework on the Canvas Learning Management System by Instructure. Please also refer to Instructure’s terms of use and privacy policy. It can be found at [www.instructure.com](http://www.instructure.com), or from our Bond School landing page at [http://www.fixedincomeacademy.instructure.com](http://www.fixedincomeacademy.instructure.com) or [http://www.cgip.instructure.com](http://www.cgip.instructure.com).

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